Public Safety Bulletin
For Business, Merchants & Non-Profits
What do you do? Whom do you call? What do you not do?

DON'T make yourself a Victim!

Decrease your risk for Shoplifting, Robbery, Burglary & Theft

* Get FREE SFSafe.org Business Watch Training for you and your Employees.   415-673-SAFE.
* Burglars often case a store prior to the incident. SF SAFE can train you to recognize casing.
* Keep High End Goods where you can see them.
* Know your Rights. You do NOT have to serve someone if you don't want to.
* Be extra cautious around closing time.
* Join a Neighborhood Watch.   Keep each other informed about activities in your area.
* Install Close Circuit TV (CCTV). Have the police check your system for free to ensure an appropriate set-up. CCTV can prevent incidents and is extremely important if one occurs.
* DO NOT use Dummy Cameras! They open up the possibility for lawsuits!

Dealing with Graffiti & Vandalism

* Immediately painting over graffiti discourages repeat offenders
* Record your cost for repair. A cost above $450 could result in a felony.
* Tell your neighbors! The HVNA Public Safety meeting is a great time to discuss incidents.
* Use cameras to capture graffiti & vandalism. Be sure the cameras are weather-proof.
* Consider signing up for the Department of Public Works (DPW, 311) street mural program. The program creates murals to deter graffiti and is looking for new opportunities.
* Use city resources: The DPW (311) does graffiti removal within 48 hours. Its priority is to remove Gang & Hate Graffiti. In addition, the DPW has FREE supplies for cleaning up Graffiti on public property.

Dealing with Homeless-related Issues

* Pay attention and report issues! If you don't report the issue, nothing will happen. Businesses should use the police non-emergency number. Be detailed in your report.
* Homelessness is not a crime. Unless the homeless person has outstanding warrants, reporting an issue will only result in much-needed help for that person.
* "No Trespassing" signs (valid for 6 months) are available at your local police station.
* The SF Homeless Outreach Team can provide assistance. See contact info above-right.
* Discarded needles are a serious public health risk. For Needle Pickup & Exchange, call 311.
* The City has two or more Police Officers per District Station for Homeless-related issues.
* DPW (311) can be called to remove unattended belongings.

Deterring and Dealing with Fraud

* Again, get FREE SFSafe.org Business Watch Training for you and your Employees.
* For businesses having bad check issues, call the District Attorney (DA) 551-9503.
* Educate yourself about counterfeit bills at www.secretservice.gov.

What to do if you are Robbed?

If you are robbed, try to stay calm and cooperate. Try to remember a detailed suspect description.

* Call 9-1-1 afterwards on a land line or on your cell phone.
* 9-1-1 for Emergencies; (415) 553-0123 for Non-Emergencies.
* If English is not your first language, inform the operator what language to speak.

Key Contacts

Don't be afraid to use the appropriate resources!

City Services

Emergency: 911
Police Non-Emergency: 553-0123
Local Government: 311

Northern Police Station
1125 Fillmore Street (@ Turk)
(415) 614-3400
sf-police.org
www.crimemapping.com
SFPDNorthernStation@sfgov.org
Captain Joe Engler

Department of Public Works (DPW)
311 or www.sfdpw.org

SF Safe (Business Watch)
(415) 673-SAFE or 553-1984
www.sfsafe.org

District Attorney (DA) Bad Checks
(415) 551-9503

SF Homeless Outreach
rann.parker@sfdph.org
(415)-355-7401 or 311 or 311 app

Business

SF Chamber of Commerce
www.sfchamber.com
(415) 392-4520

Secret Service Know Your Money
www.secretservice.gov

HVNA Business Relations Committee
business@hayesvalleysf.org

Community

HVNA
400 Grove Street, Suite 3
San Francisco, CA 94102
www.hayesvalleysf.org

Bob Barnwell - Safety Leader
(415) 621-1505
safety@hayesvalleysf.org

HVNA Public Safety Meetings

HVNA Public Safety Meeting is 1st Monday of the Month @ 7:00 PM